

ConvergeOne Advances its Collaboration Capabilities and Enhances Cloud Experience with C1CX Offering

EAGAN, Minn., Feb. 5, 2018 /PRNewswire/ -- ConvergeOne, a leading IT services provider of collaboration and technology solutions, continues to change the collaboration landscape with its ConvergeOne Cloud Experience offering (C1CX).

C1CX is a leading, collaboration-centric cloud experience that enables clients to simply and easily move to the cloud.

A secure, scalable and comprehensive cloud collaboration solution, C1CX spans Unified Communications (UC) and Contact Centers (CC) with a host of software applications, expert integration and professional services. This solution brings forward ConvergeOne's decades of technical expertise in deploying flexible and customized cloud environments with third party applications that are supported and managed by ConvergeOne.

ConvergeOne delivers its cloud technology offerings across a number of delivery models including on-premise, in private, public, or hybrid cloud, regardless of clients' existing infrastructure. C1CX brings the power of the customer experience to the cloud through customized processes, workflows and best practices that meet specific client needs.

"ConvergeOne is positioned to help clients with their cloud migration strategy given its technical, services, and solution capabilities as well as its ability to efficiently aggregate cloud components into a seamless solution offering," said Mark Langanki, Chief Technology Officer, ConvergeOne. "C1CX enables our clients to deliver all of their cloud communication services, from industry-leading technologies, including Avaya xCaaS and Cisco HCS, to end users and contact center agents in support of their customers. Furthermore, our strong partnerships with Verint, Calabrio, Nuance, Intelpeer and others empower ConvergeOne to provide best-in-class contact center cloud solutions to our clients."

Backed by hundreds of certified ConvergeOne technical professionals, C1CX is built on trusted applications – delivering the performance, reliability, and efficiency customers have come to expect. ConvergeOne cloud solutions are efficient and scalable, rounded out with the ideal blend of OnGuard Managed Services, professional services, and security solutions needed to help customers achieve desired business outcomes. C1CX offers flexible, pay-per-user pricing that adjusts to variability and seasonality.

ConvergeOne is the "go to" solution provider for over 7,200 clients, solving their communication challenges and providing simple, long-term solutions that enable clients to focus on their business. As a trusted advisor, ConvergeOne puts their 25 years of experience to work for clients through professional services, cutting-edge technology platforms, certified software applications, proactive managed services and more.

ConvergeOne will host a live webinar entitled "ConvergeOne Cloud Experience (C1CX): A Smarter Path to the Cloud" on February 15. [Click here to register.](#)

About ConvergeOne

Founded in 1993, ConvergeOne is a leading global IT service provider of collaboration and technology solutions for large and medium enterprise with decades of experience assisting customers to transform their digital infrastructure and realize a return on investment. Over 7,200 enterprise and mid-market customers trust ConvergeOne with collaboration, enterprise networking, data center, cloud and security solutions to achieve business outcomes. Our investments in cloud infrastructure and managed services provide transformational opportunities for customers to achieve financial and operational benefits with leading technologies.

ConvergeOne has partnerships with more than 300 global industry leaders, including Avaya, Cisco, IBM, Genesys and Microsoft to customize specific business outcomes. We deliver solutions with a full life cycle approach including strategy, design and implementation with professional, managed and support services. ConvergeOne holds more than 2,100 technical certifications across hundreds of engineers throughout North America including three Network Operations Centers. More information is available at www.convergeone.com.

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