

## **ConvergeOne Earns Third Consecutive Partner of the Year Honor from NICE**

EAGAN, Minn., June 1, 2017 /[PRNewswire](#)/ -- For 2016 and the third consecutive year, [ConvergeOne](#), a leading global IT services provider of collaboration and technology solutions for large and medium enterprises, has been named Partner of the Year by [NICE](#). The award was presented during the recent [NICE Interactions 2017 customer conference in Las Vegas](#).

ConvergeOne is the top provider of Collaboration Solutions and serves clients through its comprehensive engagement model which includes the full lifecycle of services from consultation and design through implementation, optimization, and ongoing support. ConvergeOne's deep technical expertise enables the Company to deliver complex, multi-vendor solutions across a number of delivery models, including on-premise and in private, hybrid, C1 Cloud, and public cloud environments. The Company has deep relationships with industry leading technology partners across the collaboration market and can provide tailored solutions to clients. NICE is a ConvergeOne Elite Partner and global leader in contact center, customer experience analytics and workforce optimization (WFO) solutions.

"ConvergeOne is thrilled to once again be recognized by NICE for our team's hard work and dedication to growing this partnership in support of our joint customers," said Mark Langanki, Chief Technology Officer, ConvergeOne. "NICE's recent acquisitions that bring additional market size scale and cloud enabled WFO solutions to market opens up new opportunities for us to meet customer needs in both the enterprise and mid-size business spaces."

ConvergeOne was a Gold sponsor of Interactions 2017, which was held May 8–10 in cooperation with the NICE User Group (NUG) and welcomed more than 2,000 attendees.

"We're excited to continue building our strategic relationship with ConvergeOne and delivering powerful analytics-based solutions that help organizations create outstanding customer experiences, improve business results and ensure compliance," said Ira Cohen, Director, Partner Sales, NICE.

For more information about NICE solutions, contact ConvergeOne at **888.321.6227** or email [ContactUs@convergeone.com](mailto:ContactUs@convergeone.com).

### **About ConvergeOne**

Founded in 1993, ConvergeOne is a leading global IT service provider of collaboration and technology solutions for large and medium enterprise with decades of experience assisting customers transform their digital infrastructure and realize a return on investment. Over 5,700 enterprise and mid-market customers trust ConvergeOne with collaboration, enterprise networking, data center, cloud and security solutions to achieve business outcomes. Our investments in Cloud infrastructure and managed services provide transformational opportunities for customers to achieve financial and operational benefits with leading technologies. Uniquely positioned, ConvergeOne has partnerships with more than 100 global industry leaders, including Avaya, Cisco, IBM, Genesys and Microsoft to customize specific business outcomes. We deliver solutions with a full life cycle approach including strategy, design and implementation with professional, managed and support services. ConvergeOne holds more than 1,700 technical certifications across hundreds of engineers throughout North America including three Network Operations Centers.

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