

ConvergeOne Sponsors CX17 Customer Experience Event in Indianapolis

Booth S02 will highlight ConvergeOne's expertise in integration and support of the industry-leading Genesys Customer Experience Platform.

EAGAN, Minn., May 19, 2017 /PRNewswire/ -- [ConvergeOne](#), a leading global provider of state-of-the-art data and communications solutions, is pleased to announce it is a silver sponsor of the CX17, the industry's premier customer experience event. Taking place [May 22-25 in Indianapolis](#) and [June 7-9 in Brussels](#), CX17 is organized by [Genesys](#), the global leader in [omnichannel customer experience](#) and [contact center solutions](#). CX17 combines the best of G-Force and Interactions in its debut year since Genesys completed its late 2016 [acquisition](#) of Interactive Intelligence.

ConvergeOne will be participating in the CX17 in Indianapolis by highlighting its Genesys [Customer Experience Platform](#) expertise at Booth S02 in the Partner Pavilion and hosting customers at an exclusive after-hours event. ConvergeOne provides one source for end-to-end technology solutions and a full portfolio of professional and managed services spanning collaboration, contact center, cloud, enterprise networking, security and more. As a long-time Genesys partner, ConvergeOne is highly skilled in integrating and supporting Genesys solutions, which power 25 billion of the world's best customer experiences every year.

"ConvergeOne is excited to sponsor CX17 Indianapolis and have the opportunity to interact with Genesys customers from across the country," said Owen Robinson, Sr. Director, Genesys Practice, for ConvergeOne. "The innovative Genesys Customer Experience Platform combined with our nationally recognized capabilities in delivery, support, managed services, cloud and application development offers customers a powerful solution for managing *their* customer and employee experience."

"CX17 is a time to celebrate our valued partners who collaborate with us to turn customer journeys into lasting relationships," said Paul Rolfe, Vice President, Global Partners and Alliances, for Genesys. "CX17 becomes even more exciting through partners such as ConvergeOne that showcase how their solutions integrate with our Customer Experience Platform to help companies engage with their customers and employees to create world-class experiences."

Attendees of CX17 will explore topics such as digital transformation, cloud customer experiences, customer journey management, hyper-personalization, predictive analytics, virtual reality and more.

For more information, visit the [CX17 Indianapolis website](#) — or, contact ConvergeOne at **888.321.6227** or email ContactUs@convergeone.com.

About ConvergeOne

Founded in 1993, ConvergeOne is a leading communications service provider offering custom information, communications and data solutions and services. Decades of knowledge and expertise have been invested to create best-in-class solutions in customer experience, collaboration, contact center, cloud, data center computing, networking and security. The company has earned more than 1,400 industry certifications with over 200 technology partnerships including Avaya, Cisco, Microsoft, Interactive Intelligence and IBM. Expertise across the portfolio enables ConvergeOne to partner with customers to achieve business outcomes regardless of the technology. Professional and Managed services provide customers a full complement of solutions to design, build and operate their environments. ConvergeOne Cloud enables customers to benefit from the latest collaboration solutions with industry leading pay per use models offering maximum flexibility and risk mitigation.

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