

NACR Poised to Support Launch of Microsoft Skype for Business

NACR Will Extend Its Expertise to Latest Evolution of Microsoft Lync

EAGAN, Minn., March 16, 2015 /PRNewswire/ -- As part of its commitment to delivering the full spectrum of services to customers, technology solutions expert NACR is poised to support the upcoming release of Microsoft Skype for Business. The new Microsoft solution was announced today at the [Enterprise Connect conference](#) in Orlando, FL.

[NACR](#), a ConvergeOne company, is a leading global provider of best-in-class communications solutions and services, and a trusted advisor to more than 5,500 customers ranging from small businesses to *Fortune*® 100 and global enterprises. The company works closely with Microsoft and other technology leaders to integrate the latest hardware, software, and applications into end-to-end solutions for diverse markets.

"With many years of voice experience, an in-depth understanding of how voice works in a Microsoft environment, and a mature managed services program in place, NACR is already an expert in helping customers utilize the capabilities of Microsoft Lync to improve communication, collaboration, and ROI," said Gerry Pearce, leader of the Microsoft and unified communications (UC) practices at NACR. "Anticipating the evolution of Lync into Skype for Business, NACR has training in place and is amping up to support the latest Microsoft solution from the get-go."

New Microsoft Skype for Business will bring together the familiar experience of Skype with the security, compliance, and control of Lync. The solution is designed to transform the way people communicate by extending communications beyond the walls of businesses to reach customers and partners, anytime, anywhere.

NACR's highly certified and experienced Microsoft engineers and support staff are hard at work preparing for the release of Skype for Business. At the ConvergeOne 2015 sales conference — held last month and attended by ConvergeOne and NACR sales professionals, executives, technical staff, and partners — the entire team was briefed on Skype for Business both by Microsoft and by NACR's own in-house Microsoft experts.

As a Lync Certified Support Partner (LCSP), NACR already supports Lync 2013, Lync 2010, and older Microsoft Exchange releases, including the underlying infrastructure. In addition, in 2013 the company launched NACR Ovation Managed Services for Lync, providing day 2 maintenance and monitoring support for Lync-based voice and UC solutions. NACR plans to extend its managed support to Skype for Business, offering tiered levels of service based on a customer's needs and benefits such as guaranteed response times, 24x7x365 proactive monitoring and alerting, regular UC environment reviews, and software updates.

To learn more about NACR support for Microsoft solutions, please speak with your local NACR representative or [contact the company](#) at **1-888-321-NACR** (6227).

About NACR

As a leading global provider of business communications solutions and services since 1993, NACR has been a trusted advisor to more than 40% of the Fortune 100 companies, helping them use technology to enhance the collaboration, contact center, and data communication experience. As part of [ConvergeOne](#), we serve as a single source for consulting, implementation, project management, training, maintenance, and managed services that improve productivity, efficiency, and customer service. With a team of over 1,000 customer-focused and certified employees, we have consistently been recognized by our partners, suppliers, and customers for excellence. For more information, visit: www.nacr.com.

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For further information: Scott Sund, Vice President of Marketing, 1-800-431-1333 ext. 7482502,

ssund@nacr.com

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