

NACR Honored as 2014 Avaya Support Services Partner of the Year in the U.S.

MINNEAPOLIS, Feb. 5, 2015 /PRNewswire/ -- Expert technology solutions provider NACR today announced that it has been named the 2014 Avaya Support Services Partner of the Year in the U.S. The recognition was recently announced at the Avaya Executive Partner Forum held on January 27-29.

NACR was honored for continuing to achieve high levels of customer satisfaction and growth fueled by a comprehensive set of service offerings in 2014.

"Avaya Connect Partners are a critical interface between our customers and Avaya. We depend on them to understand the customer's business and challenges, and how Avaya Engagement Solutions can help differentiate their business. NACR has earned the Avaya Connect Support Services Partner of the Year award through a commitment to both their customers and Avaya, and we are extremely pleased to recognize them for their dedication and effort," said Richard Steranka, vice president, Worldwide Channels, Avaya.

"This has been another year of services growth for NACR. We continue to expand our solutions offerings. Managed services grew most significantly throughout the year," according to John F. Lyons, President and CEO of NACR. "We are honored to receive this award from Avaya, recognizing not only the strengths of NACR's relationship with Avaya, but also the teamwork among our associates, our personalized, focused approach to service, and the many ways in which NACR always goes the extra mile to meet our customers' needs."

NACR, a ConvergeOne company, is a leading global provider of best-in-class communications solutions and services, and a trusted advisor to more than 5,500 customers ranging from small businesses to *Fortune*® 100 and global enterprises.

About Avaya

Avaya is a leading provider of solutions that enable customer and team engagement across multiple channels and devices for better customer experience, increased productivity and enhanced financial performance. Its world-class contact center and unified communications technologies and services are available in a wide variety of flexible on-premises and cloud deployment options that seamlessly integrate with non-Avaya applications. The Avaya Engagement Environment enables third parties to create and customize business applications for competitive advantage. Avaya's fabric-based networking solutions help simplify and accelerate the deployment of business critical applications and services. For more information please visit www.avaya.com.

About NACR

As a leading global provider of business communications solutions and services since 1993, NACR has been a trusted advisor to more than 40% of the Fortune 100 companies, helping them use technology to enhance the collaboration, contact center, and data communication experience. As part of ConvergeOne, NACR serves as a single source for consulting, implementation, project management, training, maintenance, and managed services that improve productivity, efficiency, and customer service. With a team of over 1,000 customer-focused and certified employees, NACR has consistently been recognized by our partners, suppliers, and customers for excellence. For more information, visit: www.nacr.com.

About ConvergeOne

ConvergeOne designs, builds and delivers end-to-end, integrated solutions including communications, collaboration, contact center, data center and server/storage consolidation and management, and consultative, managed and professional services, as well as project financing through ConvergeOne Capital. The company maintains strategic partnerships with more than 100 global industry leaders including Avaya, IBM, Cisco and Microsoft. ConvergeOne is headquartered in Eagan, MN.

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