

NACR and Synergem to be Gold Co-Sponsors of Nebraska APCO-NENA 2013 Conference

Integration Expert and Next Generation 9-1-1 Leader Team Up to Deliver Cutting-Edge Solutions

EAGAN, Minn., Sept. 25, 2013 /PRNewswire/ -- Technology partners [NACR](#) and [Synergem Technologies](#) are pleased to announce they will co-sponsor the upcoming annual conference of the Nebraska chapter of the Association of Public-Safety Communications Officials (APCO) and the National Emergency Number Association (NENA). The event will be held October 1-3 at the [Hilton Omaha](#).

(Logo: <http://photos.prnewswire.com/prnh/20070809/AQTH118LOGO>)

NACR is a leading global integrator of best-in-class communications solutions and services, and a trusted advisor to more than 5,500 customers ranging from small businesses to *FORTUNE*® 100 and global enterprises. The company works closely with Avaya, Synergem, and other technology innovators to integrate the latest hardware, software, applications, and services into end-to-end multivendor solutions for diverse markets, including education and healthcare as well as local, state, and federal governments.

Synergem Technologies is an Avaya DevConnect partner and a leading provider of innovative Next Generation 9-1-1 (NG9-1-1) solutions. Its accomplishments include the nation's first Emergency Services IP-based Network (ESInet) that fully complies with NENA i3, the new industry standard for creating an NG9-1-1 system that can be shared by all public safety agencies and receive emergency calls via any network or device.

"Today's public safety organizations are struggling to transition from their old E9-1-1 systems to a Next Gen solution that will support mobile devices, multiple media, and distributed IP-based networks," said Dick Bourdow, NACR Central Regional Vice President. "But with the combined skills and expertise of our companies — including NACR's integrated infrastructure products and services along with Synergem's industry-leading Evolution™ suite of applications — these organizations can move seamlessly and cost-effectively to the new NG9-1-1 environment."

Synergem Chief Executive Officer Nelson Clark, commented, "The public safety industry is undergoing a momentous market transition, and Synergem is leading the charge as the first solutions provider to offer a broadly compatible, full suite of Next Generation 9-1-1 solutions, including a NENA i3 compliance-tested and accepted ESInet and an interoperable, multimedia NG9-1-1 call taker interface."

He continued, "Synergem's commitment to the public safety community is to continue the evolution of NG9-1-1 as its premiere service and solutions provider, uniquely qualified to adapt, develop, and deploy leading-edge technology-based products and services to benefit those we serve."

During the Nebraska APCO-NENA conference, visitors will be able to talk with NACR and Synergem about how their team can help public safety agencies migrate to an i3-compliant NG9-1-1 solution. As gold sponsors, the companies will also be featured in a presentation during the conference luncheon on October 3.

In addition, there will be an educational session presented by Patrick Voigt, the Director of Solutions Engineering at Synergem Technologies. He will provide an overview of NG9-1-1, including the reasons for the migration, NG9-1-1 versus traditional call routing, the NENA i3 architecture, and its impact on Public Safety Answering Point (PSAP) operations. Conference attendees should look for the session titled, "NG9-1-1: What is it? Why do I want it? And what do I do when I get it?"

To learn more, contact your NACR or Synergem representative — or call **NACR at 888.321.NACR (6227)** or **Synergem at 866.859.0911**

About NACR

As a leading global integrator of business communications solutions and services since 1993, NACR has been a trusted advisor to more than 40% of the *Fortune* 100 companies, helping them use technology to enhance the collaboration, contact center, and data communication experience. We serve as a single source for consulting, implementation, project management, training, maintenance, and managed services that improve productivity, efficiency, and customer service. With a team of over 800 customer-focused and certified employees, we have consistently been recognized by our partners, suppliers, and customers for excellence. For more information, visit: www.nacr.com

Twitter: <http://twitter.com/nacrsolutions>

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YouTube: <http://www.youtube.com/user/NACRSolutions>

LinkedIn: <http://www.linkedin.com/company/nacr>

About Synergem Technologies, Inc.

Founded in 2001 and headquartered in Greensboro, NC, Synergem Technologies is a leading provider of Next Generation 9-1-1 (NG9-1-1) public safety communication solutions. Synergem's best-of-breed, end-to-end NG9-1-1 network services, applications, and solutions enable public safety agencies to handle multimedia (voice/text/video) telecommunications and utilize all of the other advanced call processing capabilities made possible by today's IP based communications technologies.

SOURCE NACR

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Additional assets available online: [Photos \(1\)](#)

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