

## Lyons Named Head of NACR Ovation Managed Services

### Full Team in Place to Support Continued Growth of NACR Services Portfolio

EAGAN, Minn., April 24, 2012 /PRNewswire/ -- John F. Lyons has been named Executive Vice President of Services for NACR as part of the company's continuing expansion of its services and support portfolio, including the recently launched NACR Ovation Managed Services brand. In heading up the company's maintenance and managed services operations, he reports to Tom Roles, President and CEO of NACR.

(Logo: <http://photos.prnewswire.com/prnh/20070809/AQTH118LOGO>)

NACR ([www.nacr.com](http://www.nacr.com)) is a ConvergeOne company and one of the largest Avaya channel partners worldwide. As the leading independent integrator of best-in-class communications, collaboration, and customer interaction solutions, NACR delivers comprehensive sales, consultation, training, and technical support, as well as managed services, maintenance, and repairs. The company works closely with other technology innovators to integrate the latest hardware, software, and applications into end-to-end multivendor solutions for diverse markets.

"As a trusted advisor to businesses, NACR has always delivered expert services to help customers maximize the performance of their communications environments," according to Lyons. "Through the growth of NACR Ovation and our other strategic service offers, our goal is to provide even greater value to customers — meeting their needs for ongoing support as their technology and business needs evolve."

The NACR Ovation portfolio provides one source for customizable and prepackaged managed services — leveraging a proven methodology, two high-tech Network Operations Centers (NOCs), expert tools, and the skills of highly trained, certified professionals to proactively support complex communications infrastructures. The company also has dedicated regional teams in place across the United States to support all sales of NACR Ovation Managed Services.

Lyons is a proven senior executive with more than 25 years of experience in the technology industry and an extensive knowledge of both products and services, including the managed services, consulting, and Internet segments. In addition to his NACR services responsibilities, he is President of the ConvergeOne companies S1 IT Solutions, NorthPark Group, and SimpliCTI, as well as Vice President of Corporate Development at ConvergeOne.

"John has long played an important role in the growth of the ConvergeOne companies, and we are excited about his new role in helping to shape the future of services at NACR," said Roles, NACR President and CEO. "Under his leadership, I know we will continue to excel in meeting customer needs and leading the way in solution integration and support."

To learn more about NACR Ovation and the complete NACR services portfolio, please contact your NACR representative or call the company at **1-888-321-NACR (6227)**.

### About NACR

With offices nationwide, industry award-winning NACR (Eagan, MN) is a certified Avaya Platinum Channel Partner, eight-time Avaya Business Partner of the Year, and the leading independent integrator of best-in-class communications, collaboration, and customer interaction solutions for businesses. Its highly trained and experienced team, with more than 600 industry-recognized certifications, delivers proven, scalable, cost-effective solutions tailored to a customer's end-to-end needs, from sales through ongoing support. Using sophisticated processes, advanced tools, and two high-tech Network Operations Centers (NOCs), NACR provides comprehensive monitoring and managed services for multivendor infrastructures. And to help customers keep pace with changing technology and business needs, the NACR Center of Excellence for Learning and Development provides training and educational opportunities. For more information, call **1-888-321-NACR (6227)** or visit [www.nacr.com](http://www.nacr.com).

### SOURCE NACR

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