

ConvergeOne Named North America Partner of the Year by Verint

EAGAN, Minn., June 19, 2017 /PRNewswire/ -- [ConvergeOne](#), leading global IT services provider of collaboration and technology solutions for large and medium enterprises, is pleased to announce it has been named Verint's 2017 "North America Partner of the Year." The award was presented during the Annual Partner Summit that took place alongside the [Verint Engage™](#) Global Customer Conference, held last month at the Universal Orlando Resort.

ConvergeOne is the top provider of Collaboration Solutions and serves clients through its comprehensive engagement model which includes the full lifecycle of services from consultation and design through implementation, optimization, and ongoing support. ConvergeOne's deep technical expertise enables the Company to deliver complex, multi-vendor solutions across a number of delivery models, including on-premise and in private, hybrid, C1 Cloud, and public cloud environments. The Company has deep relationships with industry leading technology partners across the collaboration market and can provide tailored solutions to clients. Verint is a strategic partner of ConvergeOne in the contact center space and a global leader in customer engagement solutions.

"ConvergeOne is honored to have been selected as 2017 North America Partner of the Year and excited to be working closely with Verint to implement the latest customer engagement optimization solutions, from voice of the customer and workforce optimization, to employee engagement, engagement channels and compliance," said Mark Langanki, Chief Technology Officer, ConvergeOne.

"We're delighted to be working with the ConvergeOne team to help organizations enhance customer and employee engagement, optimize the workforce and drive high-quality customer interactions that enable better customer and business outcomes," added John Bourne, Senior Vice President, Global Channels and Alliances, Verint.

For more information about Verint solutions, contact ConvergeOne at **888.321.6227** or email ContactUs@convergeone.com.

About ConvergeOne

Founded in 1993, ConvergeOne is a leading global IT service provider of collaboration and technology solutions for large and medium enterprise with decades of experience assisting customers transform their digital infrastructure and realize a return on investment. Over 5,700 enterprise and mid-market customers trust ConvergeOne with collaboration, enterprise networking, data center, cloud and security solutions to achieve business outcomes. Our investments in Cloud infrastructure and managed services provide transformational opportunities for customers to achieve financial and operational benefits with leading technologies. Uniquely positioned, ConvergeOne has partnerships with more than 100 global industry leaders, including Avaya, Cisco, IBM, Genesys and Microsoft to customize specific business outcomes. We deliver solutions with a full life cycle approach including strategy, design and implementation with professional, managed and support services. ConvergeOne holds more than 1,700 technical certifications across hundreds of engineers throughout North America including three Network Operations Centers.

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